

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	7713594
<b>Application Number:</b>	10751194
<b>International Application Number:</b>	
<b>Confirmation Number:</b>	2548
<b>Title of Invention:</b>	Providing software application help based on heuristics
<b>First Named Inventor/Applicant Name:</b>	Garrett R. Goldfield
<b>Customer Number:</b>	57956
<b>Filer:</b>	Rober Lord/Kristina Lalata
<b>Filer Authorized By:</b>	Rober Lord
<b>Attorney Docket Number:</b>	37202/273001; 990063
<b>Receipt Date:</b>	28-MAY-2010
<b>Filing Date:</b>	31-DEC-2003
<b>Time Stamp:</b>	20:36:09
<b>Application Type:</b>	Utility under 35 USC 111(a)

### Payment information:

Submitted with Payment	yes
Payment Type	Credit Card
Payment was successfully received in RAM	\$810
RAM confirmation Number	4932
Deposit Account	500591
Authorized User	LORD,ROBERT P.

The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows:

Charge any Additional Fees required under 37 C.F.R. Section 1.16 (National application filing, search, and examination fees)

Charge any Additional Fees required under 37 C.F.R. Section 1.17 (Patent application and reexamination processing fees)

Charge any Additional Fees required under 37 C.F.R. Section 1.19 (Document supply fees)

Charge any Additional Fees required under 37 C.F.R. Section 1.20 (Post Issuance fees)

Charge any Additional Fees required under 37 C.F.R. Section 1.21 (Miscellaneous fees and charges)

## File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1	Request for Continued Examination (RCE)	RCE-37202-273001.pdf	768809 0d14d8b662ab94d2c170a9dc7aa8001c2c5fece	no	3
Warnings:					
Information:					
2		AMDMT-37202-273001.pdf	147055 7ac15c0b844bea1bec8c2d40ac140131ae4f0a8	yes	13
	Multipart Description/PDF files in .zip description				
	Document Description		Start	End	
	Amendment Submitted/Entered with Filing of CPA/RCE		1	1	
	Claims		2	10	
	Applicant Arguments/Remarks Made in an Amendment		11	13	
Warnings:					
Information:					
3	Fee Worksheet (PTO-875)	fee-info.pdf	30188 ac70b1b4d1894dc3669ba651d807a9a8c979d2d1	no	2
Warnings:					
Information:					
Total Files Size (in bytes):			946052		

This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

**New Applications Under 35 U.S.C. 111**

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

**National Stage of an International Application under 35 U.S.C. 371**

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

**New International Application Filed with the USPTO as a Receiving Office**

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.